Prototype User Survey

**This survey is anonymous, and the data contained upon completion of this survey will be recorded and used to create a report that will be added to a final year Project Technical Report. Do you agree and consent to your completed survey being used for this purpose?**

|  |  |
| --- | --- |
| * **Yes** | **X** |
| * **No** |  |

1. **What was your first impression when you entered the website?**

It looks great and it is easy to navigate and the ???

1. **Did you use a computer or a mobile device to access our website?**

I used a laptop to access the website

1. **On a rating scale from 1 to 10; Was our website easy to navigate?**

I will give the website 8/10 as it was very easy to navigate and well thought out.

1. **On a rating scale from 1 to 10; how did you like the design our website?**

I will give the design an 8/10

1. **On a rating scale from 1 to 10; how would you rate the functionality of the application?**

5/10 I got an error message when I was trying to pay and I thought it would be connected to Facebook.

1. **On a rating scale from 1 to 10; Is it clear how screen elements (e.g., error messages, buttons, menus) work?**

I got an error message when I was trying to pay for the popcorn

1. **On a rating scale from 1 to 10; From first opening the website to fully completing a transaction, how reasonable do you feel the time it took was?**

8/10 I thought it was good and it didn’t take too long to navigate.

1. **Did you experience any error messages whilst using the website?**

Yes as I said, when trying to pay for the food in my cart

1. **Did you experience any problems with Functionality or Design whilst using the website?**

No just the error message.

1. **Is our pricing clear to you?**

Yes the pricing is very clear to me.

1. **On a rating scale from 1 to 10; How secure do you feel the website is?**

Yes the website payment is very secure.

1. **What other products (or features) would you like us to offer on this website?**

To connect it to facebook and to register through Facebook it would be easier to navigate.